



• 920 DeQueen Blvd • Port Arthur, Texas 77640 • 409.984.2600 • www.pahousing.org

PAHA PREVENTATIVE ACTIONS POLICY – COVID-19 (CORONAVIRUS)

March 19, 2020

At the Port Arthur Housing Authority (PAHA), we prioritize the health and safety of our communities and want to ensure the well-being of our residents and staff. As the outbreak of COVID-19, commonly known as the novel coronavirus, continues to impact the Port Arthur and Jefferson County areas, PAHA is taking extra precautionary measures to limit in-person interactions as recommended by the Centers for Disease Control and Prevention and asking our residents and partners to call, email or submit inquiries online rather than visit our offices.

IMPLEMENTED ACTIONS FOR RAD PBV RESIDENTS

Effective Friday, March 20, 2020, and until further notice, PAHA's Executive Leadership Team will implement the following precautions to protect its residents:

- Suspension of Notices to Vacate
- Suspension of evictions for non-criminal activity
- Suspension of late fees starting April 1, 2020
- Suspension of all resident activities to include Resident Council and Youth Activities
- Closure of all property management offices and community rooms; residents should email or call
- Existing repayment agreements will be extended
- Recertification deadlines will be extended
- Rent payments should be made either by mail, drop box or appointment
- Visitors for social purposes, especially at elderly properties, are discouraged; Medically-related visitors and caregivers may continue to visit residents
- Pest control services will be conducted on the exterior of buildings and common areas
- Pest control services will be conducted inside the unit



RESIDENTS ARE ENCOURAGE TO CALL PAHA'S OFFICE AT 409.984.2600. FOR THE LATEST INFORMATION, VISIT PAHA'S WEBSITE AT WWW.PAHOUSING.ORG OR FOLLOW PAHA'S FACEBOOK (WWW.FACEBOOK.COM/PORT-ARTHUR-HOUSING-AUTHORITY-2200022006720704/) OR TWITTER (@HOUSING_PORT).

IMPLEMENTED ACTIONS FOR HOUSING CHOICE VOUCHERS (SECTION 8) RESIDENTS

Effective Friday, March 20, 2020, and until further notice, PAHA's Executive Leadership Team will implement the following precautions to protect its residents:

- Recertification and interims will be conducted via email or mail
- Closure of Section 8 lobby; clients should email or call
- Suspension of terminations (depending on type)
- Suspension of voucher issuance for applicants
- Landlord payments will continue to be processed but delays may occur

IMPLEMENTED ACTIONS FOR PAHA DEVELOPMENT RESIDENTS

Effective Friday, March 20, 2020, and until further notice, PAHA's Executive Leadership Team will implement the following precautions to protect its residents:

- Suspension of Notices to Vacate
- Suspension of evictions for non-criminal activity
- Suspension of late fees beginning April 1, 2020
- Suspension of all resident activities to include Resident Council and Youth Activities
- Closure of all property management offices and community rooms; residents should email or call
- Rent payments should be made either by mail, drop box or by appointment
- Visitors for social purposes, especially at elderly properties, are discouraged; Medically-related visitors and caregivers may continue to visit residents
- Pest control services will be conducted on the exterior of buildings and common areas
- Pest control services will be conducted inside the unit

STAY INFORMED

Public health officials are readily available and sharing information often.

City of Port Arthur Health

<https://www.portarthurtx.gov>

TX Department of Health and Human Services

dshs.texas.gov/coronavirus/

COVID-19 Hotline

1.877.570.9779

Text for Updates

Text COSAGOV to 55000 to receive text message updates